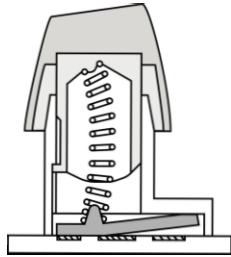


Keyboard Operator's Guide

It is expected that some keys and springs will not function right away. Do not just install keys and start using your keyboard. Only follow the step-by-step instructions available at ModelFKeyboards.com/manual where you can find valuable advice like “hold the keyboard vertically, space bar side up when installing keys.” Follow the manual to correctly remove and re-seat any key or spring. Reinstalling one key many times will not solve most issues. Support requests cannot be accepted until after the user has reviewed the manual entirely and followed all setup and troubleshooting steps. These keyboards are professional-grade mechanical assemblies delivered in a pre-setup state and require manual physical adjustment by the user as a mandatory condition of final assembly. The Limited Warranty does not cover issues resulting from a failure to complete this final assembly and adjustment process as detailed in the manual.

NOTICE OF TRANSIT DAMAGE: Any visible non-cosmetic damage sustained in transit should be reported to MODEL F LABS LLC within 72 hours of delivery. While non-cosmetic defects remain covered by our Limited Warranty, failure to report within this reasonable window constitutes an acceptance of the physical condition of the goods and will be treated under the terms of the Limited Warranty.

Congratulations! You now own keyboard technology from the classic age of computing, modernized for today: the culmination of decades of R&D by IBM and a recent multi-year effort that brought the Model F back!



Product Warnings:

WARNING – SMALL PARTS – CHOKING HAZARD: keep keyboard, bags, & parts away from children.

WARNING – VERY HEAVY: May cause bodily or property injury if dropped on hand, foot, glass, etc. or if someone trips on the cord.

WARNING – HEALTH: Keyboards may cause or contribute to health issues, including but not limited to carpal tunnel syndrome. Consult your

doctor about risks before using. Metal components may have sharp edges that could cut skin.

PROP. 65 WARNING: This product contains chemicals, such as chromium, known to the State of California to cause cancer, birth defects and/or other reproductive harm. These warnings are not an indication that these products are violating any safety standards or regulations. As our products might be sold in California, we are legally obliged to inform customers about the potential presence of these chemicals in our products.

WARNING – STRANGULATION/SAFETY HAZARD: The cable presents a strangulation hazard and should not be used as a toy or for any other products or purpose. Discard and replace if frayed.

FCC STATEMENT: This equipment complies with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Caution: changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

LIMITED WARRANTY

The design of the Model F allows for easy self-adjustment by the user, with the hope that the user can keep the keyboard operational for decades more. In fact, the Limited Warranty requires the user to perform the Final Assembly and setup operations detailed in the manual.

The purchase of any required tools (screwdriver, key puller, soldering iron, pliers, etc.) is at the user's expense. The most common Model F issue is having to re-seat a key or replace a spring – easy to fix yourself after watching a video. Self-adjustment avoids the need to ship your keyboard, incurring cost and risking potential damage and loss. While we believe self-adjustment is the best option, it must be stated that this Limited Warranty does not cover damage from this. This Limited Warranty applies to all new MODEL F LABS LLC physical goods, and only for physical goods, purchased from and originally sold by MODEL F LABS LLC d/b/a Brand New Model F Keyboards (the "Physical Goods").

What does this limited parts warranty cover? This Limited Warranty covers defects in material or workmanship under normal use during the Warranty Period. The limited warranty does not cover cosmetic defects, the level of sound or tactile feedback, key legend alignment, or damage upon receiving or after using the item, such as flaking or wearing paint, dents or scratches, nor does the warranty cover items that we consider user-fixable.

During the Warranty Period, MODEL F LABS LLC will repair or replace, at no charge, products or parts of a product that prove defective because of improper material or workmanship, under normal use and maintenance. This Limited Warranty is non-transferable and only applicable for the original purchaser of the product. Product must be purchased directly from MODEL F LABS LLC. Coverage terminates if the item is sold or otherwise transferred.

What will we do to correct problems? MODEL F LABS LLC will repair the Product at no charge for parts, using new or refurbished parts.

How long does the coverage last? The Warranty Period is 1 Year from the date of shipment or 1 year from purchase date if shipment date isn't documented. A replacement Physical Good assumes the remaining warranty of the original item.

What is the charge for labor? This is a one-year **PARTS-ONLY** limited warranty. **Labor is not included.** Labor rates for service provided by Model F Labs LLC are currently **\$50.00 per hour** (minimum one hour). Repairs not covered under the Limited Warranty are not accepted. (CONTINUED ON REVERSE. SEE REVERSE FOR IMPORTANT WARRANTY LIMITATIONS)

This Limited Warranty does not cover any problem caused by:

-Conditions, malfunctions or damage not resulting from defects in material or workmanship including but not limited to electrical or mechanical overload and normal wear and tear. Equipment with the serial number removed or otherwise tampered with.
-Usability, bugs, or security vulnerabilities
-Conditions, malfunctions or damage resulting from:

- ❖ Negligence, cleaning, key removal or reinstallation, intentional damage, improper installation, disassembly, reassembly, alterations, tampering, improper maintenance or modification
- ❖ Damage or destruction by natural causes including but not limited to lightning, flood, acts of God, or other natural disaster
- ❖ Theft or loss of the Physical Goods

Who pays for shipping? **For all covered issues reported after the initial inspection period, the customer pays return shipping charges for a replacement and shall assume all risk of loss or damage while in transit.**

What do you have to do? To obtain warranty service, you must contact us to determine the most appropriate solution. If required by us, the customer must ship the Physical Goods, in its original packaging, to the specified address.

Is a Return Merchandise Authorization (RMA) number mandatory before returning the product?

Yes, customers must contact us to get an RMA to return the product. Unsolicited goods will not be accepted; they will not be returned without the customer covering the return shipping cost.

You can contact us: info@ModelFKeyboards.com

Implied Warranties: ALL IMPLIED WARRANTIES (INCLUDING WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE) SHALL BE LIMITED IN DURATION TO THE DURATION OF THIS LIMITED WARRANTY. LIMITED WARRANTY DOES NOT APPLY REGARDING FITNESS FOR A PARTICULAR PURPOSE (FOR EXAMPLE, USERS WHO PURCHASED A KEYBOARD WHOSE PHOTOS SHOW IT IS A LAYOUT THAT IS DIFFERENT FROM THE MODERN DAY ~101 KEY KEYBOARDS AND IF THE USER REALIZES THEY REQUIRE A LARGER KEYBOARD FOR A PARTICULAR PURPOSE, IF A USER HAS DIFFICULTY ADJUSTING TO A DIFFERENT

LAYOUT KEYBOARD, OR IF A USER ATTEMPTS TO INSTALL MODEL F KEYS TO THEIR NON-BUCKLING SPRING KEYBOARD). IN NO EVENT SHALL MODEL F LABS LLC OR ITS OWNERS BE LIABLE FOR ANY SPECIAL, DIRECT, INDIRECT, CONSEQUENTIAL, OR INCIDENTAL DAMAGES OR ANY DAMAGES WHATSOEVER, WHETHER IN AN ACTION OF CONTRACT, NEGLIGENCE OR OTHER TORT, ARISING OUT OF OR IN CONNECTION WITH THE USE OF THE PRODUCT OR THE CONTENTS OF THE PRODUCT. MODEL F LABS LLC RESERVES THE RIGHT TO MAKE ADDITIONS, DELETIONS, OR MODIFICATION TO THE CONTENTS OF THE PRODUCT AT ANY TIME WITHOUT PRIOR NOTICE.

Limitation of Damages: EXCEPT TO THE EXTENT PROHIBITED BY APPLICABLE LAW, MODEL F LABS LLC SHALL NOT BE LIABLE FOR ANY INCIDENTAL, INDIRECT, SPECIAL, OR CONSEQUENTIAL DAMAGES RESULTING FROM ANY BREACH OF EXPRESS OR IMPLIED WARRANTY OR CONDITION, OR UNDER ANY OTHER LEGAL THEORY. MODEL F LABS LLC SHALL NOT BE LIABLE FOR TIME, LOST WAGES, OR OTHER MONETARY, PUNITIVE, OR OTHER COMPENSATORY DAMAGES RELATED TO FAILURE, DOWN TIME, OR OTHER DELAYS OR ISSUES CAUSED BY A MODEL F LABS LLC PRODUCT INCLUDING BUT NOT LIMITED TO DAMAGE TO COMPUTER EQUIPMENT. END USER MAY NOT USE A PRODUCT UNREASONABLY OR FOR A PURPOSE OUTSIDE OF THE ORIGINAL INTENT OF THE PRODUCT (TYPING AT A DESK INDOORS). LIMITED WARRANTY WILL NOT APPLY TO KEYBOARDS UTILIZED AS A WEAPON DURING ANY WAR, ZOMBIE APOCALYPSE, OR OTHER DISASTER.

Disclaimer of Express Warranties: REGARDING ANY AND ALL WRITTEN AND ORAL STATEMENTS MADE OUTSIDE THIS LIMITED WARRANTY, EXCEPT TO THE EXTENT PROHIBITED BY APPLICABLE LAW AND EXCEPT AS EXPRESSLY PROVIDED IN THIS AGREEMENT OR THE RELATED AGREEMENTS, NEITHER PARTY MAKES ANY OTHER REPRESENTATION OR WARRANTY, EXPRESS OR IMPLIED, EITHER IN FACT OR BY OPERATION OF LAW, STATUTE, OR OTHERWISE, AND EACH PARTY SPECIFICALLY DISCLAIMS ANY AND ALL IMPLIED OR STATUTORY WARRANTIES INCLUDING WARRANTIES OF MERCHANTABILITY, OF FITNESS FOR A PARTICULAR PURPOSE AND NON-INFRINGEMENT. NO WARRANTY IS CREATED BY ANY OF THESE STATEMENTS.

THESE STATEMENTS ARE PROVIDED "AS IS" WITHOUT WARRANTY OF ANY KIND. FOR EXAMPLE, STATEMENTS MADE REFERRING TO EXTENDED LONGEVITY OF MODEL F KEYBOARDS IN NO WAY CONSTITUTE A REPRESENTATION OF A WARRANTY BEYOND WHAT IS DESCRIBED IN THIS LIMITED WARRANTY.

IF ANY PART OF THIS LIMITED WARRANTY IS UNENFORCEABLE OR ILLEGAL BY REASON OF ANY LAW, SUCH PARTIAL ILLEGALITY OR UNENFORCEABILITY SHALL NOT AFFECT THE ENFORCEABILITY OF THE REMAINDER OF THIS LIMITED WARRANTY WHICH PURCHASER ACKNOWLEDGES IS AND WILL ALWAYS BE CONSTRUED TO BE LIMITED BY ITS TERMS OR AS LIMITED AS THE LAW PERMITS.

Consumer Protection: **SOME STATES, INCLUDING NEW YORK, MAY NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATIONS MAY NOT APPLY TO YOU.** This warranty gives you specific legal rights, and you may also have other rights which vary from state to state. To the extent permitted by New York law, any implied warranties are limited to the duration of this express Limited Warranty.

Governing Law: This Limited Warranty, and all claims or causes of action (whether in contract, tort or statute) that may be based upon, arise out of or relate to this Limited Warranty, or the negotiation, execution or performance of this Limited Warranty (including any claim or cause of action based upon, arising out of or related to any representation or warranty made in or in connection with this Limited Warranty, shall be governed by, and enforced in accordance with, the internal laws of the State of New York, without giving effect to any laws, rules or provisions of the State of New York that would cause the application of the laws rules or provisions of any jurisdiction other than the State of New York or including its statutes of limitations, without regard to any borrowing statute that would result in the application of the statute of limitations of any other jurisdiction.

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